CalMHSA Required Training by Role: Must be completed between July 15th and August 2nd

Role*	Required CalMHSA online LMS Moodle Training Videos**					
Admin Clerical Front Desk (2 hours)	SmartCare Basics for All Users 100%	SmartCare for Front Desk Staff: 100%	SmartCare Clinical Workflow for Clinicians-Life Cycle of a Client: a. Life Cycle of a Client: Servicers, Screening and Intake and Assessment			
Clinical Direct Service (3 ½ hours)	SmartCare Basics for All Users 100%	SmartCare Calendar Management for Providers: 100%	SmartCare Clinical Workflow for Clinicians-Life Cycle of a Client: a. Life Cycle of a Client: Servicers, Screening and Intake and Assessment b. Life Cycle of a Client: Services	Clinical Workflow Training: 100%	SmartCare for Group Service Providers: 100%	
Prescribers (4 hours)	SmartCare Basics for All Users 100%	SmartCare Calendar Management for Providers: 100%	SmartCare for Front Desk Staff: 100%	SmartCare for Prescribers, Nurses, and Med Support Staff: 100%	SmartCare Clinical Workflow for Clinicians-Life Cycle of a Client b. Life Cycle of a Client: Services	
Nurses (4 hours)	SmartCare Basics for All Users 100%	SmartCare Calendar Management for Providers: 100%	SmartCare for Front Desk Staff: 100%	SmartCare for Prescribers, Nurses, and Med Support Staff: 100%	SmartCare Clinical Workflow for Clinicians-Life Cycle of a Client: b. Life Cycle of a Client: Services	
Admin Billing Only (3 hours)	SmartCare Basics for All Users 100%	SmartCare for Billing Staff 100%				
Program Managers, CORs, and QA, (County and CBO) (5 ½ hours)	SmartCare Basics for All Users 100%	SmartCare Calendar Management for Providers: 100%	SmartCare for Front Desk Staff: 100%	SmartCare Clinical Workflow for Clinicians-Life Cycle of a Client: a. Life Cycle of a Client: Servicers, Screening and Intake and Assessment b. Life Cycle of a Client: Services	Clinical Workflow Training: 100%	SmartCare for Group Service Providers: 100%
Residential and Crisis Residential (90+ minutes)	SmartCare Basics for All Users 100%	Residential TBD				
CSU (90+ minutes)	SmartCare Basics for All Users 100%	CSU TBD				
SDCPH (90+ minutes)	SmartCare Basics for All Users 100%	SDCPH TBD				
Edgemoor (90+ minutes)	SmartCare Basics for All Users 100%	Edgemoor TBD				

Note: In the "Program Managers, CORs, and QA" row, the final column reads: SmartCare for Billing Staff: c. Billing: Client Account and Charges/Claims

*Times are estimates of the total time needed to complete the video modules shown for each role. This will vary for each user. Plan 3-5 hours.

**Percentages indicate you must take the entire module. Otherwise, if only part of the module is needed, the chapter name is provided.